

Supra Mobile App Compatible Devices and Software Requirements

To ensure that your Supra mobile app is functioning optimally, please review the following guidance. Supra makes no guarantee that all mobile devices will work perfectly with our system, but we take commercially viable steps to ensure that the eKEY® app functions with popular phones and current operating systems.

Supra recommends that Supra mobile app users have a high-quality, reliable product 2 to 3 years old or newer; ensure the phone has the latest operating system and app version; and take care that the phone is supported by the manufacturer and continues to receive security updates. As a best practice, we recommend that you update your device's operating system whenever prompted to do so to improve the device's overall performance and access the latest features.

Android OS		Apple® iOS	
Requirements:		Requirements:	
<ul style="list-style-type: none"> • Phones or tablets with OS 13 or newer • A cellular data plan (preferred) or Wi-Fi connection • The current Supra Mobile application downloaded to the phone or tablet 		<ul style="list-style-type: none"> • Phones or tablets with iOS 18 or newer • A cellular data plan (preferred) or Wi-Fi connection • The current Supra Mobile application downloaded to the phone or tablet 	
Example phones tested:		Example of phones tested:	
Google™	Pixel 4, 5, 6, 7, 8	Phone	iPhones 12, 13, 14, 15, 16, 17 & 18
Samsung®	Galaxy S21, S22, S23		

Supra Mobile App

Supra is continually updating the mobile app to improve performance and provide new features. We recommend that you turn on automatic app updates on your device to ensure that your mobile app is functioning optimally. If you prefer manual app updates, please visit the App Store or Google Play frequently to check for the newest version of the Supra eKEY app:

- [eKEY® for iPhone®](#)
- [eKEY for Android™](#)



Rev. G